

Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2020-21	Recorded activity 1 April 2019 – 31 March 2020 Figures in brackets show Q4 stats	RAG Status
Complaints and service requests about food and about/from food businesses – Low is good	550	560 (43)	GREEN
FHRS re-score requests	30	36 (10)	GREEN
Food, water and environmental samples taken – subject to demand	25	6 (6)	AMBER
Infectious disease control - notifications of food-borne/food poisoning illnesses – low is good	80	60 (4)	GREEN
FSA food alerts for action	2	3 (0)	GREEN